



CHC52021 Diploma of Community Services

OVERVIEW

Diploma of Community Services reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

To achieve this qualification, the candidate must have completed at least 200 hours of work as detailed in the Assessment Requirements of units of competency.

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Work & Training is Tasmania's largest not- for-profit registered training organisation (RTO).

Our primary goal is to be the provider of choice for training services in Tasmania – for employers and individuals alike.

We are based in three convenient locations around Tasmania.

Hobart

1 Bowen Rd
PO Box 447
Moonah TAS 7009

Launceston

26 Elizabeth St
PO Box 5500
Launceston TAS 7250

Devonport

56 Oldaker St
Devonport TAS 7310



Course information

- Training will be delivered by one of our professional trainers who have extensive industry experience.
- The qualification is offered in an on-the-job capacity, involving training and assessing in the workplace.
- Facilitated off-job workshops may be offered to supplement the training process.
- The program is offered over a maximum of 2 years for full-time employees and 3 years maximum for part-time employees.
- The qualification will be delivered under a workplace traineeship arrangement, where funding may be available resulting in an \$800 administration fee.
- On successful completion you will be awarded with the nationally recognised qualification CHC52021 – Diploma of Community Services.
- For information regarding refunds, LLN issues, Recognition of Prior Learning, available support services and other relevant information, please refer to our Student Guide. This can be provided on request.

Course content

There are 20 units to complete in CHC52021 Diploma of Community Services, 12 core units and 8 elective units.

Students will receive on-the-job guidance and mentoring from their trainers and workplace supervisors with opportunity to put into practice the skills they learn from the units.

Training utilises materials such as learner's guides, relevant websites, video clips and paper based/ electronic resources.

Assessments will be conducted using a variety of assessment tools including observation and knowledge assessments.

You will develop skills including but not limited to the following:

- Develop and implement service programs
- Analyse impacts of sociological factors
- Manage and promote diversity
- Manage legal and ethical compliance
- Facilitate workplace debriefing and support
- Reflect on and improve professional practice
- Manage work health and safety

For more information, contact us

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- workandtraining.com.au