

Strategic Plan 2022-2025

Vision

Vibrant Futures through Employment, Skills, Support

Values

Respect Integrity Collaboration Courage Innovation

Purpose

To provide workforce solutions that create opportunities for individuals, business and organisations to grow and support Tasmanian communities to thrive.

Strategic Priorities

1. Social Impact

- Increase and evaluate our services to vulnerable Tasmanians including jobseekers, older people, indigenous people and migrants
- Strengthen the literacy and numeracy skills of Tasmanians to support social inclusion and employment pathways
- Staff are client centred creating positive outcomes by collaborating with all IntoWork companies

2. One Connected Team

- Strengthen and sustain, through communication, a cooperative culture aiming for one positive and future focused team
- Build client relationships in partnership with other businesses in the IntoWork Group
- Support a positive and healthy work culture
- Provide training and upskilling opportunities to staff enabling an agile and flexible response to opportunities and challenges.
- Sustain a safe and supportive environment for all employees and students.

3. Innovation & Advocacy

- Retain and increase the strength of relationships with state and federal government agencies located in Tasmania
- Increase connection and co-operation with Tasmanian organisations, with shared values, that can assist Work & Training to innovate and achieve our purpose
- Increase the profile of Work & Training as a leader in the employment and training sector
- Improve the use of technological innovation that will increase our effectiveness

4. Effective, Efficient & Adaptable

- Monitor changes to the external environment and in response adapt our practices
- Increase the utilisation of Information Technology
- Strong communication and partnerships with Shared Services to ensure effective delivery of services
- Collaboration between IntoWork companies leading to increased effectiveness and efficiency

5. Sustainable

- Deliver services that are flexible and responsive in priority industries to address skills needed now and in the future
- Identify industry sectors where there is opportunity for growth
- Increased collaboration between IntoWork businesses to increase positive outcomes across all businesses
- Consider opportunities created by energy transition and opportunities for environmental sustainability