



## SIT20322 Certificate II in Hospitality

### OVERVIEW

The Certificate II in Hospitality reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge.

This qualification would suit people who wish to develop broad, entry-level skills for the hospitality environment.

**Work & Training is Tasmania's largest not- for-profit registered training organisation (RTO).**

**Our primary goal is to be the provider of choice for training services in Tasmania – for employers and individuals alike.**

**We are based in three convenient locations around Tasmania.**

#### Hobart

1 Bowen Rd  
PO Box 447  
Moonah TAS 7009

#### Launceston

26 Elizabeth St  
PO Box 5500  
Launceston TAS 7250

#### Devonport

56 Oldaker St  
Devonport TAS 7310



## Course information

- Training will be delivered by one of our professional trainers who have extensive industry experience.
- The qualification is offered in an on-the-job capacity, involving training and assessing in the workplace.
- Facilitated off-job workshops may be offered to supplement the training process.
- The program is offered over a maximum of 1 year for full-time employees and 2 years maximum for part-time employees.
- The qualification will be delivered under a workplace traineeship arrangement, where funding may be available resulting in an \$800 administration fee.
- On successful completion you will be awarded with the nationally recognised qualification SIT20322 – Certificate II in Hospitality.
- For information regarding refunds, LLN issues, Recognition of Prior Learning, available support services and other relevant information, please refer to our Student Guide. This can be provided on request.

## Course content

There are 12 units to complete in SIT20322 Certificate II in Hospitality, 6 core units and 6 elective units.

Students will receive on-the-job guidance and mentoring from their trainers and workplace supervisors with opportunity to put into practice the skills they learn from the units.

Training utilises materials such as learner's guides, relevant websites, video clips and paper based/ electronic resources.

Assessments will be conducted using a variety of assessment tools including observation and knowledge assessments.

This qualification provides a pathway to possible job titles, including:

- Bar attendant
- Café attendant
- Catering Assistant
- Food and Beverage Attendant
- Front Office Assistant
- Porter
- Room Attendant

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### For more information, contact us

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- [workandtraining.com.au](http://workandtraining.com.au)**